

QUALITY POLICY STATEMENT



Mobile Variable Message Signs Limited are involved in the manufacture, service and installation of portable (trailer mounted) intelligent traffic systems and the supply of road traffic control equipment. Our clients include the Highways Agency, local authority highways departments and highways principal contractors. We have offices based in Newry servicing Northern Ireland and the Republic of Ireland, and in London serving the UK mainland.

Utilising our product range and extensive expertise in the use of mobile variable message signs, mobile traffic sensor trailers, mobile CCTV and speed indication products and JamLogic™ traffic management software, Mobile VMS strive to create the safest and most efficient road works environment possible.

We are committed to achieving the requirements of our interested parties, enhancing their satisfaction and delivering continual improvement. Our Quality Management Systems are certified to ISO9001:2015. We are members of the Association of Road Traffic Sign Manufacturers (ARTSM) and Intelligent Transport Systems UK (ITS UK).

To ensure the achievement of the above commitments we shall:

1. Plan our activities to achieve our compliance obligations including that of interested parties.
2. Identify our compliance obligations, and ensure the control of information in the company.
3. Establish business continuity plans to minimise risk to achieving service commitments.
4. Provide the necessary human resources, and ensure the competency and awareness of all persons working on our behalf.
5. Provide work equipment, technology and working environmental that are fit for purpose.
6. Procure equipment and services from approved sources, and ensure that goods received meet established purchasing criteria.
7. Ensure that services are delivered to the required standards, and that change is controlled.
8. Monitor the performance of the company through site surveillance, system audit, and review with customers and other interested parties at regular intervals performance so to ensure their satisfaction and to identify areas for improvement and to ensure future availability of resources.
9. Where we do fail to meet our objectives, we identify the nonconformity and implement necessary corrective actions to remedy it and take preventive actions to prevent reoccurrence.

We will communicate our policy and requirements to all persons working on our behalf and interested parties. This policy shall be displayed on company premises, presented at induction and made available upon request.

We will establish quality objectives to achieve this commitments which will be regularly monitored by the management team. We will review this policy annually, as part of change planning, lessons learnt and post-incident.

Approved on Behalf of Mobile Variable Message Signs Limited,

Simon McAteer, Managing Director, 25 October 2017

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